

Record of officer decision

Decision title:	To extend the integrated community equipment service (ICES) contract with NRS Healthcare Ltd to 31.03.20 and confirm the telecare installation cost increase																
Date of decision:	17 th December 2018																
Decision maker:	Director of Adults and Communities																
Authority for delegated decision:	Chief Executive's Scheme of Delegation																
Ward:	Countywide																
Consultation:	Consultation undertaken with cabinet Member to discuss and approve prior to proceeding to formal decision.																
Decision made:	<ol style="list-style-type: none"> 1. To extend the contract with NRS Healthcare Ltd to provide the Integrated Community Equipment Services until 31 March 2020. The budget value is £1.2 million. 2. To approve the telecare installation cost increase as outlined below: <table style="margin-left: auto; margin-right: auto; border-collapse: collapse;"> <tr> <td style="border: 1px solid black; padding: 5px;">Previous:</td> <td style="border: 1px solid black; width: 50px;"></td> <td style="border: 1px solid black; padding: 5px;">Proposed from 01/04/18:</td> <td style="border: 1px solid black; width: 50px;"></td> </tr> <tr> <td style="border: 1px solid black; padding: 5px;">1-6 Items</td> <td style="border: 1px solid black; text-align: center; padding: 5px;">£25.00</td> <td style="border: 1px solid black; padding: 5px;">1 - 3 items</td> <td style="border: 1px solid black; text-align: center; padding: 5px;">£45.00</td> </tr> <tr> <td style="border: 1px solid black; padding: 5px;">7-12 Items</td> <td style="border: 1px solid black; text-align: center; padding: 5px;">£50.00</td> <td style="border: 1px solid black; padding: 5px;">4-5 items</td> <td style="border: 1px solid black; text-align: center; padding: 5px;">£52.00</td> </tr> <tr> <td style="border: 1px solid black; padding: 5px;">13+ items</td> <td style="border: 1px solid black; text-align: center; padding: 5px;">£75.00</td> <td style="border: 1px solid black; padding: 5px;">6+ items</td> <td style="border: 1px solid black; text-align: center; padding: 5px;">£65.00</td> </tr> </table>	Previous:		Proposed from 01/04/18:		1-6 Items	£25.00	1 - 3 items	£45.00	7-12 Items	£50.00	4-5 items	£52.00	13+ items	£75.00	6+ items	£65.00
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Reasons for decision:	<p>This extension is required in order to allow sufficient time to undertake a full review of the service and consider future options including for Technology Enabled Care Services (TECS). The extension will also allow alignment with the contract term for TECS call monitoring. The extension will therefore support a robust recommissioning process for 2020.</p> <p>Whilst the service is currently facing unprecedented demand and mitigations are in place to manage budget pressures, the performance of the service itself is very satisfactory and has improved during the contract term. Recommissioning the service immediately would not assist the management of challenges relating to demand and budget.</p> <p>This service is essential for the ongoing delivery of the Adult and Wellbeing plan by facilitating discharge from hospital and enabling residents to live longer in their own homes.</p> <p>The initial contract period from April 2014 was 4 years with the additional option of two further years at 12 month intervals. This is the final 12 month extension available to be awarded.</p>																

	The increase to the price of TECS equipment installation has been negotiated on the basis of additional costs demonstrated by the provider.
Highlight any associated risks/finance/legal/equality considerations:	<p>The risk of implementing the recommendation to extend the contract is minimal as it allows continuity of service and provides time to develop options for TECS and ICES for future commissioning.</p> <p>There is a financial risk in exceeding the budget due to the ongoing increase in demand on the service, but it is not linked to the contract performance.</p> <p>There is a mitigation plan in relation to increase in spend which has been approved by the Commissioning and commissioning board, Joint Commissioning Board and is being implemented.</p>
Details of any alternative options considered and rejected:	<p>Alternative options;</p> <ul style="list-style-type: none"> • Reprocare for new ICES contract to start in April 2019 • Reproduce TECS element to start in April 2019 • Reprocare joint ICES including TECS service by April 2019 <p>None of the options are recommended as there is insufficient time to develop the strategic direction for the service areas and procuring TECS separately would eliminate the option of jointly commissioning the service alongside the wider ICES.</p> <ul style="list-style-type: none"> • Do not approve the telecare installation cost increase: <p>This option is not recommended because it would lead to delays in service which would impact on hospital discharge and impact on the safety at home of vulnerable residents.</p>
Details of any declarations of interest made:	None.

Signed..... Date: